

Terms and Conditions

1. The estimated trade-in price quotation stated in the App is only valid for 48 hours.
2. The estimated trade-in price quotation will be revised if Aforeserve Technologies Private Limited (XtraCover) staff finds any mismatch in the device conditions.
3. You may then decide whether to proceed with the revised trade-in price.
4. You are the legal owner of this device. If the device is found to be lost by a third party, stolen or blacklisted, you will be liable to make a full refund of the device's value within three (3) working days, failing which, necessary legal actions will be taken without any reference made to you for which you shall be further liable to the necessary costs incurred.
5. Upon handover of the device to Aforeserve Technologies Private Limited (XtraCover) authorised personnel, the ownership of the device shall be transferred to Aforeserve Technologies Private Limited (XtraCover) with immediate effect and cannot be returned to the customer for any reason.
6. You shall perform a factory reset on the device and remove any personal locks (e.g. Apple ID, Find My iPhone, Samsung Account, Google Account, etc.) before handover of the device.
7. Any remaining data in the device shall be considered destroyed and cannot be recovered. Aforeserve Technologies Private Limited (XtraCover) does not take any responsibility for any data remaining in the device and shall not be liable in any way in future due to you not removing the data at the time of handover.
8. You declare that the said device has not been lost or stolen, was not purchased with government funds, is not the government's property, was not purchased with third-party funds or is not any third-party's property. No trade value shall be afforded to any device reported as lost or stolen, purchased with government funds, is constituted as the government's property, purchased with third-party's funds or is constituted as the third-party's property.
9. You shall be responsible to ensure that the SIM card/ memory card has been removed before the handover of the device.
10. You agree and acknowledge that the device's quoted value offered on the website shall be subject to Aforeserve Technologies Private Limited's (XtraCover's) assessment, evaluation and discretion.